



10 January 2025

Dear valued member,

CBHS Group is committed to providing you with private hospital cover options that represent the highest quality and best value. To meet this commitment, we have agreements with nearly 500 private hospitals across Australia, including Healthscope hospitals.

Unfortunately, Healthscope has recently issued a notice of termination of their agreement with CBHS. This termination will be effective from **midnight on 3 March 2025**. There is no change for CBHS members with admissions at a Healthscope hospital up until this date.

What does this mean for members?

From **4 March 2025**, Healthscope hospitals will no longer be considered CBHS agreement hospitals. This means that if you are required to attend a Healthscope hospital for a procedure or treatment on or after 4 March 2025 (and which was not booked before 4 March 2025), you're likely to experience significant out-of-pocket costs. You can [view a list of the hospitals impacted by this termination here](#).

As with all hospital admissions, we suggest you contact the hospital to confirm any out-of-pocket costs prior to admission, or please call our Member Services team for further information.

To reduce your out-of-pocket costs, you can also choose to be treated at an [alternative CBHS agreement hospital](#). Our Member Services team can also assist you with options to reduce your out-of-pocket costs or if you have any questions about going to hospital.

We're here to help

Providing our members with access to affordable and high-quality healthcare is important to us, and we will work diligently to ensure that you continue to receive the care you need.

For more information, visit our [website](#). If you have any questions, please contact our Member Services team (Monday to Friday 8am–7pm AET) on [1300 174 537](tel:1300174537) or email ovhc@cbhscorp.com.au.

In good health,

The CBHS International Health team